

Minutes

“Building small-medium Local Authorities’ capacity to implement urban transport safety & security measures for all/vulnerable users”, Kalamaria, February 26th. 2018



THE CIVITAS INITIATIVE
IS CO-FINANCED BY THE
EUROPEAN UNION

Workshop Results / Minutes

CIVITAS SUITS WP5-WP6 Workshop/pilot

Municipality of Kalamaria, Greece

26 February 2019

Participating Cities and Persons

Cities / City councils	Number of participants	
Municipality of Kalamaria	5	Ioannis Krinos, Marnasidou Kiki, Gianniu Paraskevi, Denni Evdoxia, Naki Maria
Municipality of Palanga	1	Indreika Vytutas
INNDEA	1	Angel Navarro (representing Valencia)

Other Persons attending

Partner	Number of participants	
Lever	4	Olympia Papadopoulou, Anastasia Founta, Iason Tamiakis, Konstantia Karagkouni
Coventry Uni	1	Andre Soares
Smart Continent	1	Egle Drungene (representing Palanga)

Minutes

“Building small-medium Local Authorities’ capacity to implement urban transport safety & security measures for all/vulnerable users”, Kalamaria, February 26th. 2018



THE CIVITAS INITIATIVE
IS CO-FINANCED BY THE
EUROPEAN UNION

Workshop agenda

Tuesday 26 February (WP5 & WP6)

	Chapter	Course flow	Duration	Facilitators
9:00-9:15		Registration	30min	
9:15-9:30	Introduction	a. Brief introduction of the trainers; module's purpose and sections etc.	15min	WP5 leader (LEVER)
9:30-10:10	Safety/Security measures and their value for S-M cities	<p>a. Demonstration of the concept of safety and security (SS) in transportation.</p> <p>b. Discussion on the current safety and security problems when using motorised and non-motorised transport modes in their city.</p> <p>c. Description of some SS measures (Awareness Campaigns, Advanced Technologies for Public Transport, Road Safety-Speed Zones etc.) and discussion on how these measures could reduce identified problems.</p> <p>d. Discussion focused on how strategic objectives of the city (or SUMP goals) are connected to SS measures.</p> <p>e. Benefits (Economic, Social, Environmental) and how to assess them. Beneficiaries and how to respond to specific challenges</p> <p>f. Presentation of links on the EU regulations so as to further strengthen LAs arguments on the benefits of SS measures.</p>	40min	WP5 leader (LEVER)
10:10-10:40	Successful Case studies or Best practices of SUITS cities on such topics	Presentation of case studies relevant to mentioned measures. For each one of them, aspects such as: (a) how cities operate the measure, (b) are they private or/and public initiatives?, (c) what are the area of implementation/operation (e.g. number of modes, range etc.)?, (d) what are the components/ technologies for operating them?, (e) which social groups were benefited and how?, (f) what were the benefits (indicators' change,	30min	WP5 leader (LEVER)

Minutes

“Building small-medium Local Authorities’ capacity to implement urban transport safety & security measures for all/vulnerable users”, Kalamaria, February 26th. 2018



THE CIVITAS INITIATIVE
IS CO-FINANCED BY THE
EUROPEAN UNION

		certain figures)?, (g) who were the stakeholders/actors that had to cooperate, (h) what were the LA's supportive actions that have been taken to encourage introduction of such measures (e.g. services, campaigns, infrastructure) will be covered, (i) presentation of case studies where conventional or innovative funding mechanisms and procurement processes were employed in order to implement measures that enhance safety and security in other S-M cities.		
10:40-10:50		Break	10 min	
10:50-11:20	Innovative financing mechanisms, procurement, partnership for safety and security measures	a. Discussion on how to get aware and make use of existing or innovative methods in every city case. b. Presentation of SUITS innovative financing/procurement/business models guidelines	30min	WP5 leader (LEVER)
11:20-12:00	Process and implementation aspects for safety and security measures	a. Working on selected safety-security measure and safety-security awareness campaign, participants will be asked to identify implementation aspects for their city such as: (a) potentially legal barriers, (b) supportive LA actions to encourage the introduction/implementation of the measure/campaign, (c) data requirements (d) implementation and evaluation indicators	40min	WP5 leader (LEVER)
12:00-12:15	Available tools guidelines	a. Presentation of the available EC research guidelines, results and tools, demonstrate some of them online-explain the added value for each of them	15min	WP5 leader (LEVER)
12:15-12:45	Targets of the behavioral change part of the workshop and its process	The targets will be presented, and it will be shown to the city partners – where we are in the process to build capacity from the behavioral side	30 min	WP6 leader (Coventry University)

Minutes

“Building small-medium Local Authorities’ capacity to implement urban transport safety & security measures for all/vulnerable users”, Kalamaria, February 26th. 2018



THE CIVITAS INITIATIVE
IS CO-FINANCED BY THE
EUROPEAN UNION

		<ol style="list-style-type: none"> 1. Insight into different concerns and challenges for these distinct groups (based on task 6.3 deliverable), 2. Developing local action learning sets to support introduction and utilization of the new transport measures, 3. Identifying cross-LA communities of practice learning sets. 		
12:45-13:30		Lunch		
13:30-15:00	Final change vision based on identified challenges and targets	Formulate the change vision for each city based on the deliverable of task 6.3 – clear challenges and targets for the cities are the fundament for this.		WP6 leader (Coventry University)
	Kalamaria	Presentation of change vision and discussion (learning sets); Presentation by the city or by the academic city partner.	30 min	
	Valencia	Presentation of change vision and discussion (learning sets); Presentation by the city or by the academic city partner.	30 min	
	Palanga	Presentation of change vision and discussion (learning sets); Presentation by the city or by the academic city partner.	30 min	
15:00-15:10		Break	10 min	
15:10-16:25	Best practice example discussion and learnings	Show the different challenges the cities selected as important for them and discuss best practice examples of other cities in groups to develop learning sets to support introduction and utilization of the new transport measures. For each best practice example we explain (a) how the city operates, (b) whether they are a private or/and a public initiative, (c) their size (e.g. area, number of vehicles etc.), (d) the components/ technologies for operating them, (e)		WP6 leader (Coventry University)

Minutes

“Building small-medium Local Authorities’ capacity to implement urban transport safety & security measures for all/vulnerable users”, Kalamaria, February 26th. 2018

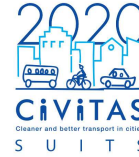


THE CIVITAS INITIATIVE
IS CO-FINANCED BY THE
EUROPEAN UNION

		which social groups were benefited and how, (f) the benefits (indicators' change, certain figures), (g) the PT/cycling/walking modes were integrated.		
	Kalamaria	Challenge e.g. Citizen participation – Examples are presented and options for Kalamaria are discussed in learning sets.	25 min	
	Valencia	Challenge e.g. Citizen participation – Examples are presented and options for Valencia are discussed in learning sets.	25 min	
	Palanga	Challenge e.g. Citizen participation – Examples are presented and options for Palanga are discussed in learning sets.	25 min	
16:25-16:55	Final discussion	Wrap up of the day and improvements for the future (a) online forum, (b) newsletter, (c) phone conferences, and (d) integration of the academic partner of each city	30min	WP6 leader (Coventry University)
16:55-17:00	Instructions to fill in evaluation forms	Instruction for online evaluation of the workshop (course flow, material, topic, facilitator’s performance etc.)	5min	WP5 leader (LEVER)
17:00-19:30		City tour with minibus and walking		
19:30		Dinner at Kalamaria		

Minutes

“Building small-medium Local Authorities’ capacity to implement urban transport safety & security measures for all/vulnerable users”, Kalamaria, February 26th. 2018



THE CIVITAS INITIATIVE
IS CO-FINANCED BY THE
EUROPEAN UNION

1. Workshop framework

On February 26, 2019, the workshop entitled “Building small-medium Local Authorities’ capacity to implement urban transport safety & security measures for all” took place in Kalamaria, one of the medium size SUITS partner cities. The aim was to pilot the second, out of four classroom courses that form an integral part of the SUITS Capacity Building program(WP5), while also work with city staff to establish local action learning sets that will support the implementation of transport measures.

The participants included staff members of the ‘procurement’ and ‘technical’ departments of the Municipality of Kalamaria, as well as delegates from SUITS partner ‘INNDEA’, representing the city of Valencia, ‘Smart Continent’ (Lithuania) collaborating with the city of Palanga and a representative from the technical department of Palanga. The workshop was delivered by ‘Lever Consulting’ (Greece), the partner responsible for developing the SUITS Capacity Building Program CBP, and by the ‘Business and Occupational Psychology’ section of the ‘Coventry University’ (UK).

That specific course, that will be available to all cities through the SUITS toolbox at the end of the project, serves the broad objective of building the capacity of small-medium cities’ Local Authorities to implement and monitor the implementation of SUMP measures. It is designed to build and strengthen the capacity of small-medium cities’ Local Authorities to face existing and future challenges while implementing safety and security measures for all transport users. It also provides an insight into different concerns and challenges that staff is facing when set up targets and facing changes.

The aim of this pilot-workshop was to identify the course’s drawbacks in terms of both the content and the teaching process/distributed material and eventually evaluate its effectiveness regarding the wider scope assigned to SUITS Capacity Building Toolkit.

2. Participation

Main participants of the workshop were five staff members of Municipality of Kalamaria, from different departments (technical department, procurement) and with different roles (head of Department, transport graduates, officers etc.). Palanga, a follower city, was represented through the city’s technical department (one member) and by the Lithuanian partner company, Smart Continent. Additionally, the city of Valencia has been represented by INNDEA. Even though, the number of participants from the cities of Palanga and Valencia were limited, actual synthesis enabled us to capture differences and allow interaction and exchange of experience among all three cities. Finally, the evaluation undertaken by the workshop’s participants represents the importance of exchanging experiences and identified best practices among cities.

Minutes

“Building small-medium Local Authorities’ capacity to implement urban transport safety & security measures for all/vulnerable users”, Kalamaria, February 26th. 2018



Figure 1: Participants of the workshop and the ice breaking activity: “Which of the photos is related to safety and which to security in transport, depending on your own perception?”

3. Topics and Activities

Shortly after presenting workshop’s framework to the participants, the course focused on the following aspects:

- ✓ Demonstration of the concept of safety and security (SS) in transportation, and a brief introduction on SS issues and transport measures; Discussion on the current weaknesses regarding safety and security when using motorised and non-motorised transport modes in participants’ cities and what measures may be applied (Activity 1-Exercise A).
- ✓ Identification of the benefits received by the implementation of SS measures and their relevance to strategic objectives of sustainable development; Discussion on SS measures’ importance in the process of convincing different stakeholders (Activity 2 – Exercise B). Special reference to Social impact assessment method.
- ✓ Learning from other cities (presenting relevant case studies from both SUITS and other EU cities). Providing additional references for further reading.
- ✓ Identification of innovative financing mechanisms and partnerships appropriate for SS measures implementation; Discussion on case studies from participants’ cities or other cities using innovative financing mechanisms and other partnership schemes (Activity 3). Reference to SUITS guidelines for innovative financing, procurement and new business models.

Minutes

“Building small-medium Local Authorities’ capacity to implement urban transport safety & security measures for all/vulnerable users”, Kalamaria, February 26th, 2018



Figure 2: Presenting key actions of measures implementation

- ✓ Presenting key actions of implementation, while highlighting measures integration in SUMP, key performance indicators, required data and how to overcome different barriers; Discussion on critical and supportive actions to specific LAs when implementing such measures (Activity 4-Exercise C)
- ✓ Presenting relevant tools and guidelines helpful for the implementation of the schemes.

4. Workshop results

Activity 1: Most of the participants have identified the lack of safety related infrastructure for walking and cycling as the most important weakness in their respective urban environments. Motorized traffic weaknesses are usually relevant to existing regulations (high speed limit, allocated public space to car parking which affects road safety) and enforcement. Security issues have not been recognised as urgent in the workshop’s participant cities, most likely because safety issues are much more common or communicated so and eventually overshadow security parameters.

Minutes

“Building small-medium Local Authorities’ capacity to implement urban transport safety & security measures for all/vulnerable users”, Kalamaria, February 26th, 2018



Figure 3: Exercise A responses of group 1.

Activity 2: After making a reference to the general benefits SS measures may bring to a city and how they are potentially linked to more than one strategic city goals related to sustainable mobility, participants have been divided into two groups and asked to identify specific benefits that a chosen SS measure (“improvement of cycling and pedestrian infrastructure”) could have for their city. Some of the benefits that came up were: a) reduced accidents for cyclists and pedestrians (some of vulnerable transport users), b) reduced car usage so reduced pollution and noise and improved traffic flow, c) citizens behavioral change and lifestyle change thanks to familiarisation with the “green” transport modes, d) reduced maintenance costs for LAs (or other public authorities), e) better management of public space and f) increased quality of life.

Minutes

“Building small-medium Local Authorities’ capacity to implement urban transport safety & security measures for all/vulnerable users”, Kalamaria, February 26th. 2018

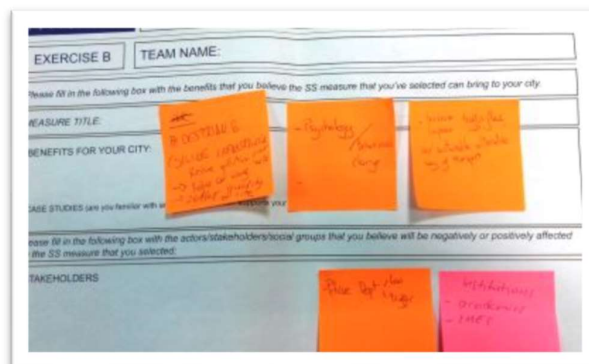
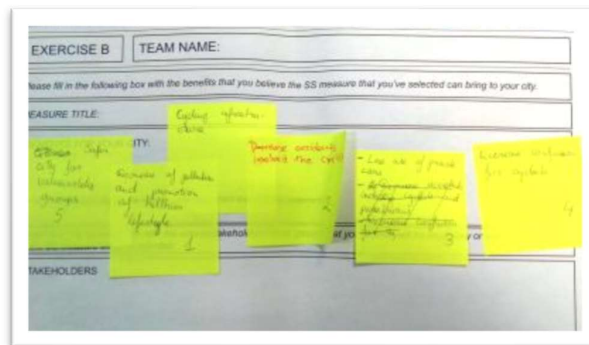


Figure 4: Exercise B - Part1 responses of 2 groups.

Afterwards, each group addressed these benefits to the specific stakeholders involved in their case study and further presented their results. Besides the role of LAs (policy makers and transport -urban experts), transport authorities, residents and tourists, cyclists and disabled people groups, some additional stakeholders based on the participants’ opinion were: police departments and enforcement experts, infrastructure maintenance companies, cycling retailers, transport operators (in supporting multimodality), schools, universities and parents associations. Through this process, participants seemed to think of how this specific measure can add value to their city and under which certain circumstances. They were evoking relevant examples from their cities where stakeholders have been opposed to safety measures for cyclists and pedestrians (i.e. example of partial pedestrianisation of central Commercial Street in Kalamaria, where private cars occupied load/unload bays and shop owners and citizens were initially against. A discussion on how to convince stakeholders was raised.

Minutes

“Building small-medium Local Authorities’ capacity to implement urban transport safety & security measures for all/vulnerable users”, Kalamaria, February 26th. 2018

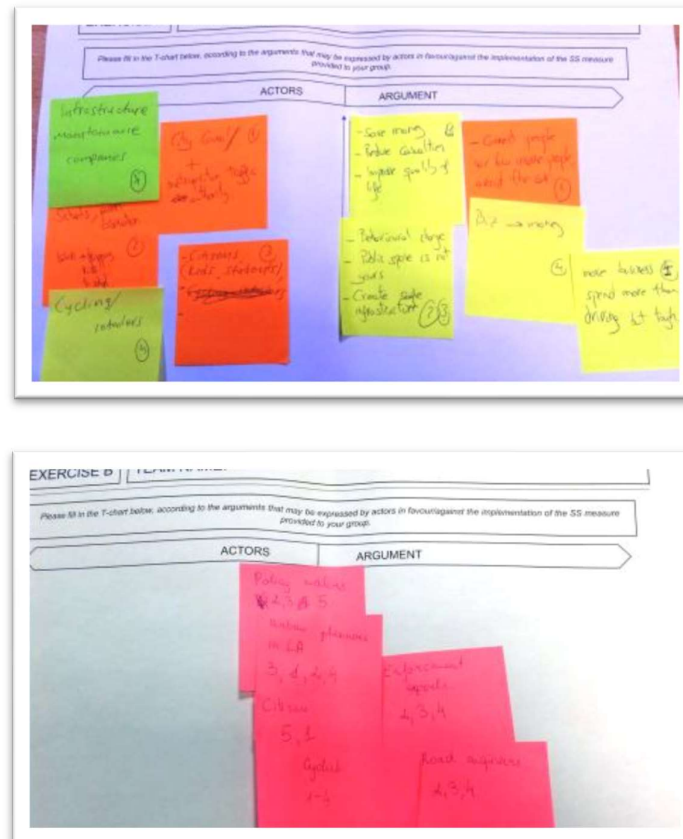


Figure 5: Answers for Exercise B - Part 2 by both groups

Activity 3: After presenting indicative case studies of SS measures in other cities and some key points of innovative financing, procurement and business models guidelines, the two (2) groups of participants were asked to think of innovative financing mechanisms and partnership schemes implemented in their cities in the framework of mobility measures. Even though, none of the participating cities had a concrete methodological example, a discussion started between participants on how these techniques may be applied in their own case, whether there would be successful or not based on the existing conditions and the type of barriers they can resolve. Moreover, a brainstorming on SUITS guidelines was launched in order to motivate people to read and evaluate them.

Minutes

“Building small-medium Local Authorities’ capacity to implement urban transport safety & security measures for all/vulnerable users”, Kalamaria, February 26th. 2018



Figure 6: Discussion on applied transport financing methods and partnerships

Activity 4: At this stage, participants were asked to “dive” deeper into SS measures implementation process by thinking of critical actions Las must make when implementing such measures. Measures evaluation planning has been identified one of the most important critical actions. Additionally, several barriers, especially regarding legal aspects, have been identified and supportive actions to overcome these issues have been discussed. Finally, participants were interested in available tools such as SafetyCube, which supports Las in selecting and implementing the most appropriate strategies, measures and cost-effective approaches to reduce casualties of all road user types.

5. Overall evaluation

Two out of the eleven participants have given their individual feedback. Summarizing their answers, participants were fully satisfied in most of the cases giving the highest rate or almost fully satisfied regarding some issues under evaluation. All the participants gave their highest rate to the content’s accuracy, exercises structure, course structure, achievement of workshop objectives and gaining knowledge/ideas while none of them awarded rate either neutral or negative. In particular, one of the two participants who evaluated the workshop claimed that he/she is not feeling very confident in applying the knowledge from the workshop or being supported for applying any change. Tools and guidelines presented will be easy to use from most of the participants since there are very high rates (divided between the two 2 highest rates). Successful case studies have been proved one of the most interesting part of the workshop and need to be enriched and better presented. Alternative funding mechanisms and exercises for finding the appropriate stakeholders regarding the safety

Minutes

“Building small-medium Local Authorities’ capacity to implement urban transport safety & security measures for all/vulnerable users”, Kalamaria, February 26th. 2018



THE CIVITAS INITIATIVE
IS CO-FINANCED BY THE
EUROPEAN UNION

and security measures has been also highlighted as the most interesting part of the workshop. Finally, most of the participants would recommend the workshop to their colleagues.

SUITS_Workshop_Evaluation

1 / 3

Kalamaria 2019
Number of observations:2

Personal_Reaction

	Yes, very much	Yes, a little	No feeling either way	Not really	No, not at all
Did you enjoy the workshop?	2	0	0	0	0
Was the content relevant to your situation?	2	0	0	0	0
Were you happy with the learning environment provided?	2	0	0	0	0
Were the exercises well-structured, relevant and interesting to you	2	0	0	0	0
Was the structure of the course easy to follow	2	0	0	0	0
Was the course fun to attend	2	0	0	0	0
Was the workbook distributed useful	2	0	0	0	0
Would you recommend this workshop to a colleague?	2	0	0	0	0

Did you enjoy the workshop?	100%
Was the content relevant to your situation?	100%
Were you happy with the learning environment provided?	100%
Were the exercises well-structured, relevant and interesting to you	100%
Was the structure of the course easy to follow	100%
Was the course fun to attend	100%
Was the workbook distributed useful	100%
Would you recommend this workshop to a colleague?	100%

SUITS_Workshop_Evaluation

2 / 3

Kalamaria 2019
Number of observations:2

Learning_Outcomes

	Yes, very much	Yes, a little	No feeling either way	Not really	No, not at all
Do you think the workshop achieved its objectives?	2	0	0	0	0
Did you gain new knowledge/new ideas?	2	0	0	0	0
Did you find solutions to problems that are relevant to you?	2	0	0	0	0
Do you feel you have gained skills, tools and strategies?	2	0	0	0	0
Do you feel confident in applying the learnings from the workshop?	1	1	0	0	0
Has your ability to implement change been enhanced?	1	1	0	0	0
Do you feel supported in implementing change?	1	1	0	0	0

Do you think the workshop achieved its objectives?	100%	
Did you gain new knowledge/new ideas?	100%	
Did you find solutions to problems that are relevant to you?	100%	
Do you feel you have gained skills, tools and strategies?	100%	
Do you feel confident in applying the learnings from the workshop?	50%	50%
Has your ability to implement change been enhanced?	50%	50%
Do you feel supported in implementing change?	50%	50%

Minutes

“Building small-medium Local Authorities’ capacity to implement urban transport safety & security measures for all/vulnerable users”, Kalamaria, February 26th. 2018



THE CIVITAS INITIATIVE
IS CO-FINANCED BY THE
EUROPEAN UNION

SUITS_Workshop_Evaluation

3 / 3

Kalamaria 2019
Number of observations: 2

Application_of_learnings

	Definitely	Most Likely	Maybe	Unlikely	No, not at all
Will you put these learnings into effect when back in your job?	0	2	0	0	0
Do you intend to utilise the tools available from the project?	1	1	0	0	0
Do you intend to engage with project online supports?	0	2	0	0	0

Will you put these learnings into effect when back in your job?	100%
Do you intend to utilise the tools available from the project?	50%
Do you intend to engage with project online supports?	100%

What, if anything, will you change as a result of this workshop experience?

	Nbr	
Nothing	2	100%
Total	2	